OUR MISSION

Metro Technology Centers prepares people for successful employment and life in a global society.

OUR VISION

Metro Technology Centers will be recognized as a strategic partner in economic development by preparing a high-quality workforce.

OUR COMMITMENT

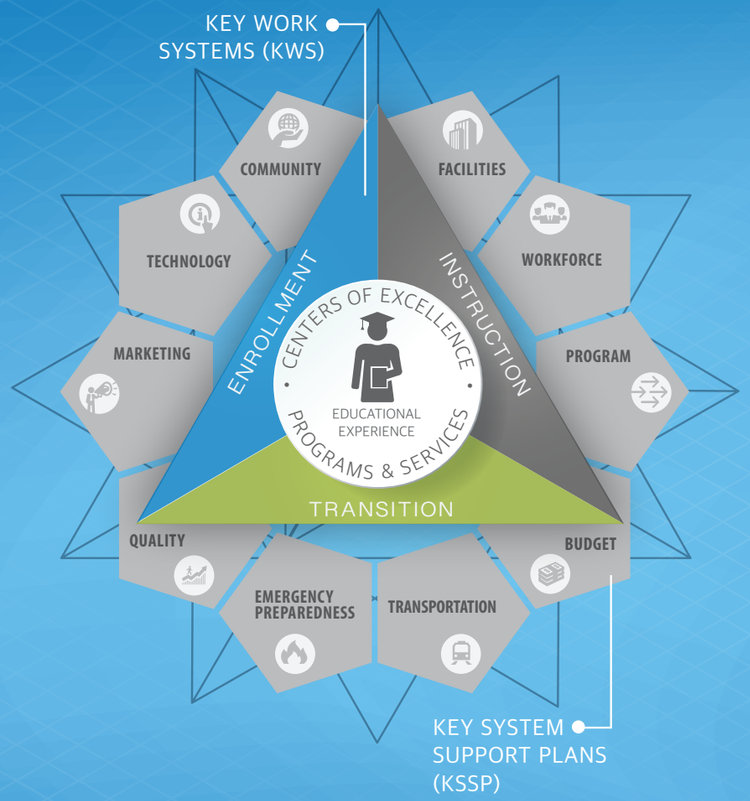
Metro Technology Centers provides the highest quality programs and services enabling students to succeed in their chosen career field.(Board Policy BP-1007)

OUR CORE VALUES

Customer-focused
Learning-centered
Accountable and ethical
Innovative
Nurturing, sensitive and supportive
Dedicated to continuous quality improvement
Agile and Flexible

OUR CORE COMPETENCIES

Holistic approach to education
Career and technical training
High skill/high wage placements



Metro Technology Centers
Preparing for Life

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Metro Technology Centers 40 YEARS 1979 2019 • ANNIVERSARY •

2020 PERFORMANCE EXCELLENCE PLAN

Metro Technology Centers
Preparing for Life

METRO TECHNOLOGY CENTERS PREPARES PEOPLE FOR SUCCESSFUL EMPLOYMENT AND LIFE IN A GLOBAL SOCIETY

GOALS

ENROLLMENT — STRENGTHEN MARKET POSITION

INSTRUCTION — IMPROVE STUDENT PERFORMANCE

TRANSITION — IMPROVE CAREER OUTCOMES

STRATEGIC OBJECTIVES

ENROLLMENT

1. Increase Enrollment in Training Programs

INSTRUCTION

1. Increase Number of Certifications Received
2. Increase Student Completion/Retention
3. Increase Student Satisfaction with Educational Experience
4. Increase Students Recognized as NTHS Members

TRANSITION

1. Increase Student Positive Placement Rate
2. Increase Student Related Placement Rate
3. Increase Industry Engagement

KEY PERFORMANCE MEASURES

1A ENROLLMENT IN FULL TIME PROGRAMS

LTG	STG
93%	90%

1B ENROLLMENT INCREASE IN ACD PROGRAMS

LTG	STG
25%	5%

1C ENROLLMENT INCREASE IN ITD PROGRAMS

LTG	STG
25%	5%

1 PERCENTAGE OF STUDENTS RECEIVING CERTIFICATIONS

LTG	STG
98%	95%

2 COMPLETION/ RETENTION RATE

LTG	STG
92%	85%

3A FT STUDENT SATISFACTION RATING

LTG	STG
90%	90%

3B ACD STUDENT SATISFACTION RATING

LTG	STG
90%	90%

4 PERCENTAGE OF NTHS STUDENT RECOGNITION

LTG	STG
23%	20%

1 POSITIVE PLACEMENT RATE

LTG	STG
95%	93%

2 RELATED PLACEMENT RATE

LTG	STG
90%	87%

3A EMPLOYER SATISFACTION WITH ITD PROGRAMS

LTG	STG
98%	92%

3B EMPLOYER SATISFACTION FT COMPLETER OR FT PROGRAM COMPLETER

LTG	STG
98%	92%

STG - SHORT TERM GOAL (WITHIN 1 - 2 YEARS) · LTG - LONG TERM GOAL (WITHIN 3 -5 YEARS)

Final 5/1/2019