

# Metro Technology Centers of Excellence

COMPLETED AND PROPOSED BY THE CENTERS OF EXCELLENCE MAI TEAM AUGUST 2016

## MINDSET

- Our student is at the center of everything we do. We changed our Strategic Plan (PEP) to reflect this.
- Our vendors (local and national) and our partners adopt this concept. We expect their priority to be our student's success.

## NATIONAL AND LOCAL INDUSTRY INPUT

- We are preparing our students for a global economy, and our programs should replicate those across the nation.
- We are investing in excellence for students. This includes ensuring our graduates have the requisite workplace (behavioral) and technical skills.
- We consult with and listen to our national partners.
- Our standards incorporate a national level of quality.

## CLEANLINESS & ORDER

- Our modern environments reflect the highest levels of quality in the industry.
- We are Baldrige-seeking and our environments will reflect quality tools and approaches.
- During training, our students will learn how to create order and cleanliness in their work environments.
- Students, Faculty and Staff are expected to maintain all facilities to a high standard.

## OUTSTANDING INSTRUCTION & CURRICULUM

- Our faculty will perform at a national level, and we will prepare them for that expectation.
- Our instruction (materials, classroom and technology) will be of the highest standard expected by industry.
- Our technology will be maintained at the highest standards, with service levels that equal industry peers.

## CONSISTENCY THAT TRANSCENDS ALL CAMPUSES

We will use all tools available within our means to develop and approve district standards that will be in place for decades to come. Recent examples include data centers, faculty recognition installations, data monitors, program stands, career trees and uniforms. Future areas for consistency include improvement on district-wide:

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| • Use of color to depict our brand and identity | • Signage (interior, exterior and wayfinding)    |
| • Communication Tools within all areas          | • Furnishings                                    |
| • Interior and exterior Design Ethos            | • Building Materials, Paint, Construction        |
| • Design Elements of Facilities                 | • Customer experience (Facilities look and feel) |

## INDUSTRY CENTERS (LOCAL AND NATIONAL)

- Industry will be drawn to our facilities to meet, discuss and interact with our faculty and students
- Meeting spaces will reflect industry engagement and support (signage, spaces and use of industry materials)